

GOODWILL

CLASS OF

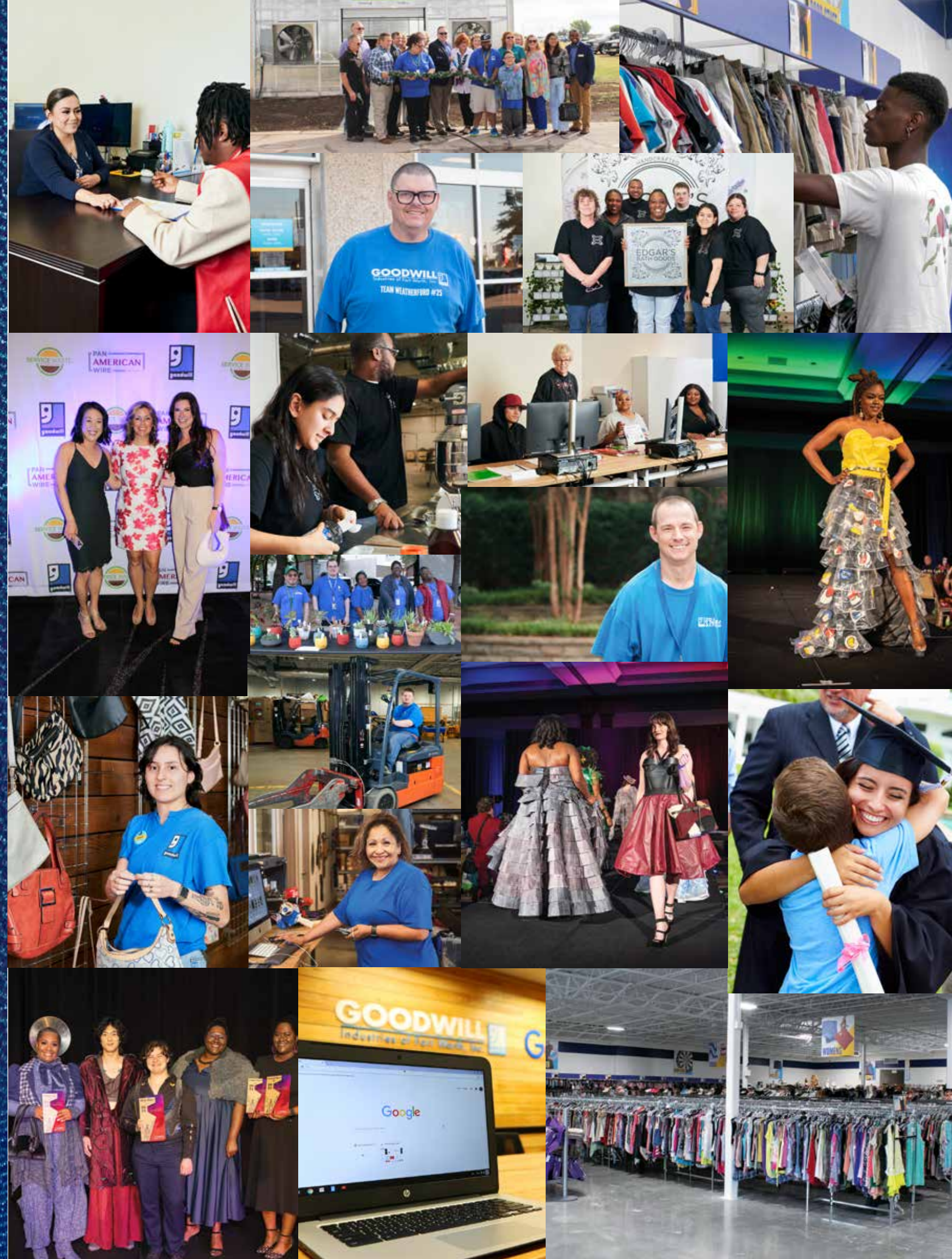


A Year of Education, Training & Job Placement.



GOODWILL
North Central Texas

OS CS





OUR MISSION

The mission of Goodwill North Central Texas is to **CREATE** lives of independence and **BUILD** a stronger local community.

OUR VISION

We envision a North Central Texas where every person has the opportunity for maximum independence and abundant living.



GOODWILL

North Central Texas

CREATING *Lives* of Independence and
BUILDING a *Stronger* Local Community

FOR



PEOPLE WITH
DISABILITIES



PEOPLE
EXPERIENCING
HOMELESSNESS



VETERANS



AT-RISK
YOUTH



FORMERLY
INCARCERATED

THROUGH



EDUCATION



TRAINING



JOB PLACEMENT

GoodwillNorthCentralTexas.org

A LETTER FROM OUR PRINCIPAL



Dear Friends,

As we reflect on the past year, I am thrilled to share with you the remarkable achievements of Goodwill North Central Texas. The past year has indeed been a year of growth, success and, most importantly, impact.

As you will see in this report, Goodwill North Central Texas continues to make a significant impact on the communities we serve through education, training and job placement. As a matter of fact, 2023 saw Goodwill serving more individuals than ever before. This is a testament to the dedication and hard work of our outstanding team, as well as the unwavering support of the North Central Texas community.

This past year, we remained committed to our core mission of creating lives of independence by offering 27 unique programs and services designed to empower individuals to reach their full potential. Whether it was through our S.T.A.R.S. program, Summer Earn and Learn, or our job placement services, we continued to provide the resources and support necessary for individuals to achieve their goals and build better futures for themselves and their families.

None of this would have been possible without the incredible generosity and support of our donors, shoppers and funders. Your contributions enable us to make a meaningful difference in the lives of so many individuals and for that, we are profoundly grateful. As we look ahead to the future, we are more determined than ever to continue our good work and expand our impact. I am confident that we will build on the successes of 2023 and continue to change lives for the better. Thank you for your continued support of Goodwill North Central Texas!

Warm regards,

A handwritten signature in black ink, appearing to read 'David Cox'.

David Cox
President and CEO, Goodwill North Central Texas

YOU'RE MAKING
GOODWILL GREAT!

A LETTER FROM OUR SUPERINTENDENT



Dear Supporters and Friends of Goodwill,

Welcome to the 2023 edition of Goodwill North Central Texas' annual report, where we celebrate a year of milestones, community impact and the resilience of the human spirit.

We are excited to showcase key chapters of our journey over the past year, filled with stories of growth, empowerment and collaboration. Together, we've turned the pages of possibility for individuals facing barriers to employment, disabilities and disadvantages.

Throughout 2023, Goodwill North Central Texas proudly continued our tradition of serving as a beacon of hope and opportunity for our community. From the laughter and joy of our Community Egg Hunt to the transformative experiences of our Summer Earn & Learn Program, we've woven together moments of connection and growth for individuals of all backgrounds.

One highlight of our story this year is the growing need for the expansion of our S.T.A.R.S. program, a haven of support and empowerment for adults with disabilities. As we share the success stories of individuals like Ryan Osborn, a graduate of our A-Squared program, and Darius Bowie, a participant in our S.T.A.R.S. program, we're reminded of the profound impact of our work in fostering independence and dignity.

Beyond our community initiatives, we are pleased to report on our financial health and the breadth of our impact. Through our 26 retail locations and aftermarket sales division, we've not only provided affordable goods and services to the community, but we also created employment opportunities that empower typically unemployable but willing individuals to build brighter futures. From digital skills training through the Goodwill Digital Career Accelerator to job placement services offered by our Job Resource Center, we're committed to equipping these individuals with the tools they need to thrive in an ever-evolving workforce.

As you peruse these pages, we invite you to join us in celebrating the countless lives transformed and communities strengthened through the power of work and opportunity. Together, we're not just writing chapters; we're building a legacy of personal engagement, empowerment and accomplishment.

Thank you for your unwavering support of our mission and for being an integral part of the Goodwill North Central Texas family.

As we say at Goodwill... "Good Job, Y'all!"

Sincerely,

A handwritten signature in black ink, appearing to read 'Patrick Gotcher'.

Patrick Gotcher
Board Chairman, Goodwill North Central Texas



STUDENT COUNCIL

S.T.A.R.S. EXPANSION

Since 2015, the mission of Goodwill S.T.A.R.S. has been to provide a supportive learning environment to empower participants so that they may overcome the boundaries and limits of intellectual and physical disabilities and achieve their personal goals.

S.T.A.R.S. recreates daily living scenarios through an interactive, realistic environment. This program uses a curriculum designed to help participants overcome their disadvantages and achieve maximum independence in the long run. On top of the wide variety of skills and experiences participants will be introduced to at Goodwill's S.T.A.R.S. program, participants will also have the opportunity to interact with the local community, where they can apply some of the skills they have learned through S.T.A.R.S. in real-world situations.

In our service area, a growing need has emerged for a new day habilitation facility dedicated to serving adults with disabilities. The existing facilities in Southeast Fort Worth and Grapevine have been operating at full capacity for years, leaving numerous individuals without access to the crucial support and services they require. As the demand for specialized care for adults with disabilities continues to rise, our current facility finds itself stretched to its limits. The overwhelming demand underscores the urgent necessity for an expanded and upgraded facility that can cater to the unique needs of this underserved population. Goodwill is aggressively seeking new funding so that we can build new facilities in the Alliance corridor as well as in Johnson County.



Scan the code to make a donation to S.T.A.R.S.

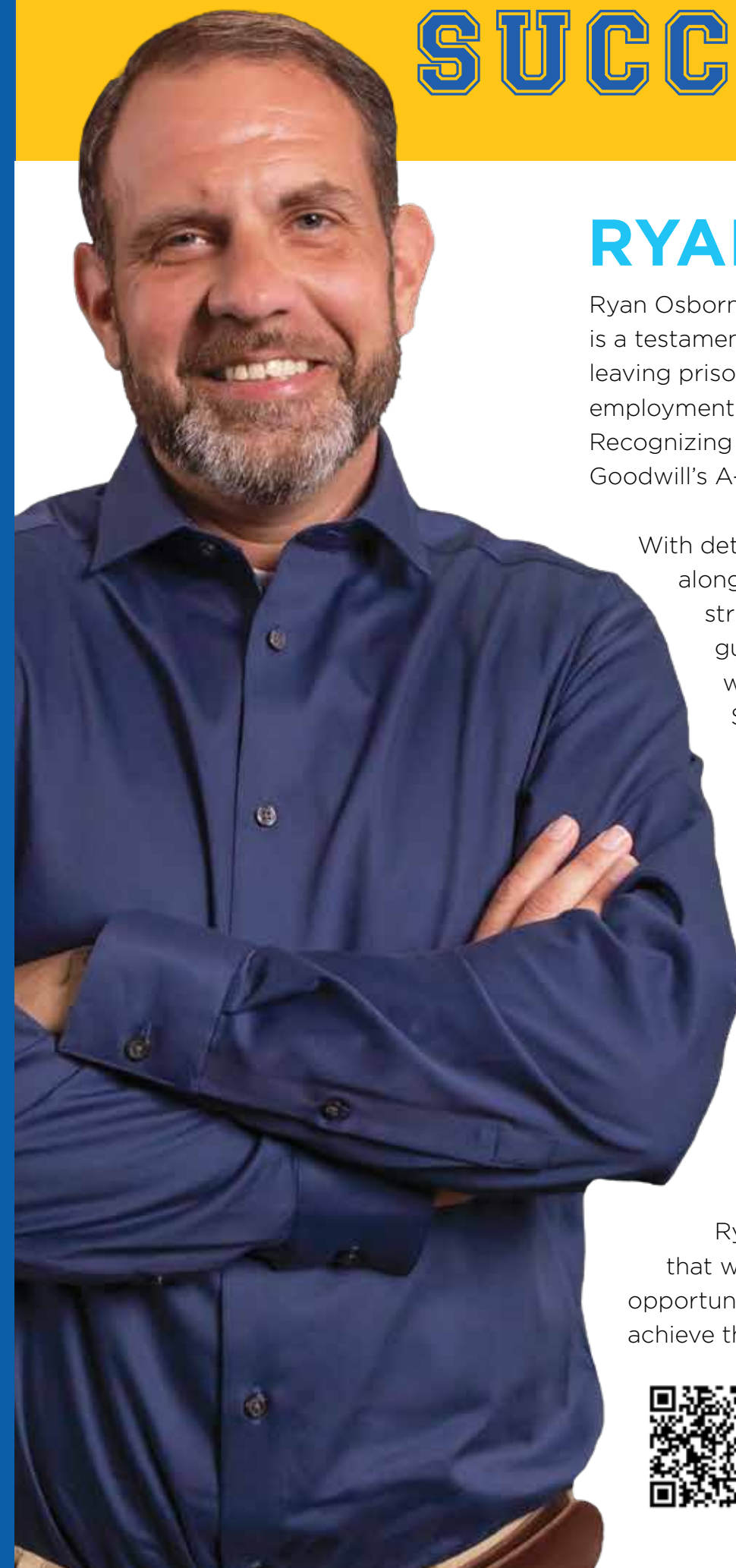
NATIONAL HONOR SOCIETY

GOODWILL STAFFING SERVICES (GSS)

Goodwill Staffing Services (GSS) is a full-service, temporary employment service that gives people with barriers to employment a second chance through the Power Of Work. GSS collaborates with a network of companies across the Metroplex looking to hire qualified individuals. The team assess potential employees' skills and helps place them in in-demand positions.

GSS staffs both temporary positions as well as long-term contracts and temp-to-hire positions. If applicants are not "job ready", they are referred to occupational training, resume writing, interview training, and basic computer and digital skills.

MOST LIKELY TO SUCCEED



RYAN OSBORN

Ryan Osborn's journey from hardship to success is a testament to resilience and opportunity. After leaving prison and overcoming addiction, Ryan found employment at Goodwill. But he didn't stop there. Recognizing the chance for a fresh start, he joined Goodwill's A-Squared program.

With determination, Ryan tackled his GED studies alongside work responsibilities. Despite past struggles, he thrived under the program's guidance. His efforts were rewarded when he was named the Adult Education and Literacy Scholar of the Year by the Texas Workforce Commission, a testament to his remarkable transformation and commitment to personal growth.

Today, Ryan serves as manager of the Goodwill Outlet and Aftermarket Sales, a role that not only showcases his leadership abilities but also provides inspiration to others facing similar challenges. His journey doesn't end there; he's now enrolled at Tarrant County College, pursuing further education and future opportunities.

Ryan's story serves as a powerful reminder that with support, perseverance, and the right opportunities, anyone can overcome adversity and achieve their dreams.



SCAN THE CODE TO SEE RYAN'S STORY!

KEY CLUB

PEOPLE SERVED

11,920 PEOPLE

In 2023, we served 11,920 people and provided 121,114 number of services. Of those, 2,504 people received employment training and placement services through 27 unique programs, including:

- 1,823 people with disabilities
- 1,803 people experiencing homelessness
- 2,034 at-risk youth
- 1,878 people with a criminal backgrounds and the formerly incarcerated
- 483 Veterans
- 1,493 people who are a member of military families.

IN ADDITION:

- 180 people enrolled in S.T.A.R.S., a unique day-habilitation program for adults with disabilities
- 2,546 people completed mandated community service
- 745 people received employment assistance from Goodwill Staffing Services
- 497 people were served by Goodwill's Goodlife Program, an employee social services program

MATH CLUB

THE COMMUNITY GAVE:

Retail Sales of Contributed Merchandise:	\$45,023,559
Industrial Contracts:	\$9,651,757
Training & Placement Fees:	\$1,461,846
Corporate/Foundation Grants:	\$856,163
General Contributions:	\$994,993
Investment Income:	\$883,862
Miscellaneous Revenue:	\$1,188,198

(From Functional Expense - Audit)

TOTAL: \$60,060,378

WE GAVE BACK:

Salaries, Wages & Benefits:

Industrial Contracts:	\$8,108,004
Retail Stores:	\$23,574,208
Transportation and Sorting:	\$4,473,092
Contributed Goods Production:	\$2,341,690
Career Services:	\$6,572,603

Housing and Occupancy:

\$2,639,197

Community Relations:

Marketing and Community Outreach:	\$726,436
Fundraising:	\$230,194

Salvage (Trash & Recycling):

\$3,667,206

Administration:

\$7,486,941

Cost of Business:

Change in Net Assets:	\$240,807
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TOTAL: \$60,060,378

Please Note: Individuals may participate in more than one program or be counted under more than one demographic area. Total unique persons served by Goodwill North Central Texas in 2023 was 11,920.

CLASS LIST

THROUGH 27+ UNIQUE PROGRAMS, WE ARE
ABLE TO TURN LIVES OF DEPENDENCE INTO
LIVES OF INDEPENDENCE

GoodwillWorks: Employment services for the homeless.

E²/A²: High school equivalency preparation and paid work experience.

VetWorthy: Employment services for military veterans and their families.

S.T.A.R.S.: Unique life skills day program for adults with significant or multiple disabilities.

Work Adjustment Training (WAT): Paid work experience for those with barriers to employment.

Goodwill Staffing Services: Temporary employment service for individuals with barriers to employment.

Summer Earn & Learn: Paid work experience and soft skills training for students with disabilities.

Camp Independence: Summer camp for transitional students.

Project SEARCH: Real life work experience for youth with disabilities.

Donated Goods & Retail: Goodwill creates jobs and funds job training programs.

Contracts: With the Bureau of Engraving and Printing, Army Reserve and the Federal Center employing individuals with disabilities.

Job Resource Centers: Free computer access, job skills training and placement assistance at three locations.

GoodEd: Fully-accredited, self-paced online high school diploma and career certificate program for ages 16+.

GoodLife: Social service assistance for Goodwill team members.

Digital Career Accelerator®: State-of-the-art job ready digital skills training program.

Work Experience Program (WEP): Texas Workforce Commission referral-based paid work experience and interpersonal skill development training program for ages 16+.

Vocational Adjustment Training (VAT) & Pre-Employment Transition Services (Pre-ETS): In partnership with Texas Workforce Commission-Vocational Rehabilitation, provides individuals (people with disabilities, lack of work-experience, etc.) with work readiness training to successfully obtain and maintain competitive integrated employment.

Adult Literacy Classes: In partnership with Fort Worth ISD Adult Education, prepare adults to obtain their high school equivalency.

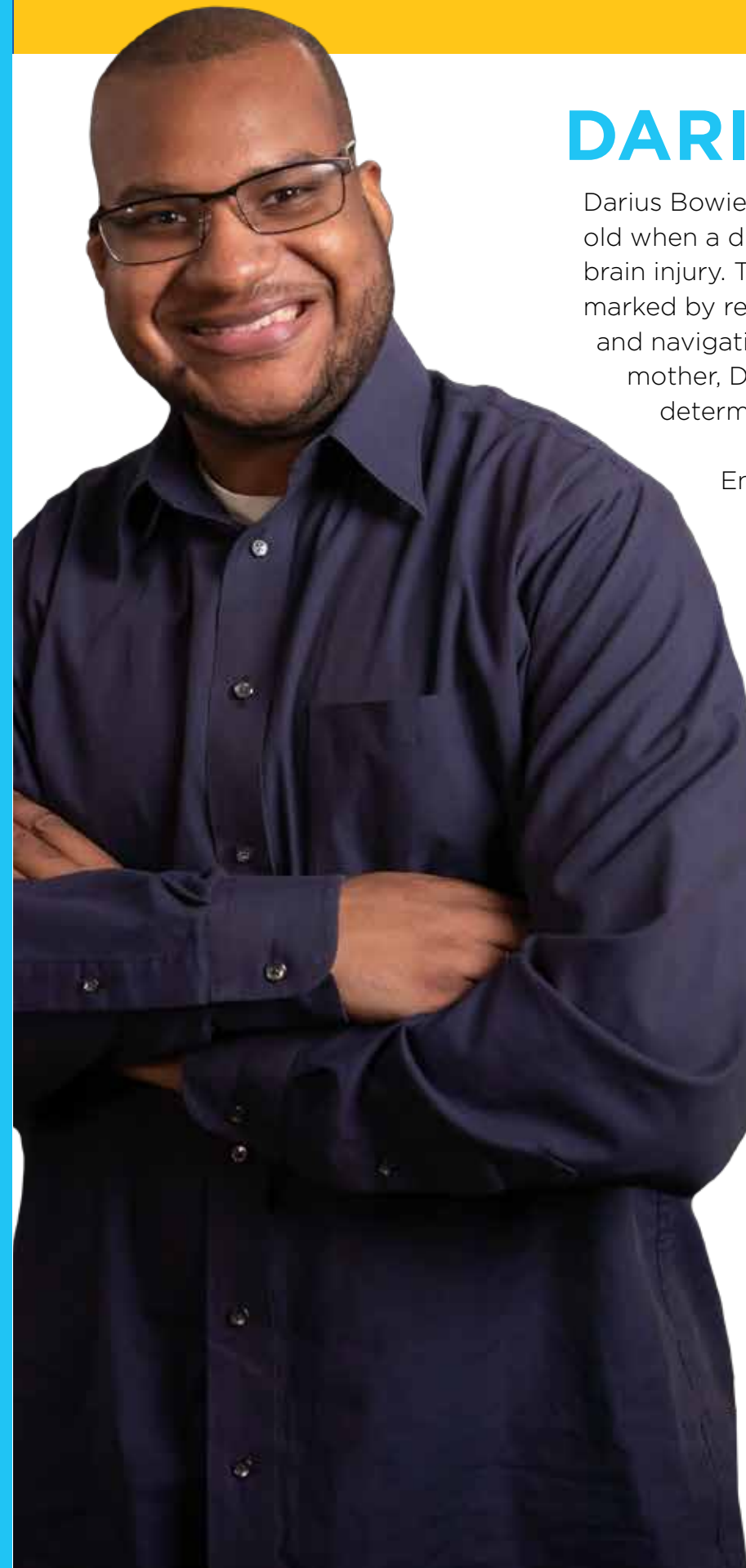
North Texas Institute for Career Development (NTI):
Provides courses in:

- CDL Professional Truck Driver Training
- Forklift Certification
- Virtual COMP TIA® A+ Certification Seminar
- Virtual COMP TIA® Network+ Certification Seminar
- Virtual Medical Front Office Assistant
- Virtual Medical Billing & Coding

ReLaunch: Employment assistance for those re-entering the workforce after incarceration.

Opportunity Accelerator™: Incorporates digital skills training, job placement and career training services to assist individuals achieve success.

MOST LIKELY TO BE PRESIDENT



DARIUS BOWIE

Darius Bowie's life took a drastic turn at just three years old when a drunk driver's actions left him with a traumatic brain injury. The road to recovery was long and challenging, marked by relearning basic skills like walking and talking, and navigating cognitive delays. Supported by his devoted mother, Darius faced each obstacle with unwavering determination.

Entering Goodwill's S.T.A.R.S. program five years ago was a turning point. In this immersive environment, Darius flourished, honing real-life skills in a supportive community setting. Named Shining Star of the Year for his remarkable progress, Darius embodies positivity and generosity, always ready to lend a helping hand to fellow participants.

At Edgar's Bath Goods, Darius found more than a job—he discovered a newfound sense of independence and purpose. His coworkers, and supervisor describe him as a joy to work with, his presence brightening the workplace with his infectious enthusiasm. Today, Darius's journey stands as a testament to resilience and perseverance. Despite the challenges he's faced, he continues to thrive, proving that with determination and support, one can overcome any obstacle. Darius Bowie's story is an inspiration to us all, a reminder that triumph is possible even in the face of adversity.



SCAN THE CODE TO
SEE DARIUS' STORY!

DECA

GOODWILL'S ANNUAL COMMUNITY EGG HUNT: BUILDING CONNECTIONS



At the heart of our mission lies a commitment to engagement and inclusivity. Goodwill North Central Texas proudly hosted its annual Community Egg Hunt, a celebration where neighbors discover hidden treasures and learn about the resources available through our programs and services.

With 43 volunteers and 37 vendors, our Community Egg Hunt became a bustling hub, welcoming approximately 280 community members. Beyond the chocolate delights, the Egg Hunt served as a way to foster connections. Attendees explored a wealth of community information, empowering them with knowledge about Goodwill's offerings, from



employment assistance to educational programs.

Promotions for the event promised a “fun-filled Saturday” with photos, community camaraderie, and egg-citing prizes. Attendees could even “meet the bunny” which added an extra touch of whimsy, delighting attendees with photo opportunities and warm greetings.

Through initiatives like the Community Egg Hunt, Goodwill North Central Texas continues to sow the seeds of goodwill, nurturing a community where every individual has the opportunity to thrive.

FUTURE BUSINESS LEADERS OF AMERICA: SUMMER EARN AND LEARN



As the summer sun shone bright last year, Goodwill North Central Texas geared up for its annual Summer Earn & Learn program, a beacon of opportunity for youth with disabilities. This unique initiative offered workplace readiness training and paid work experience, bridging the gap between classroom learning and the real-world work environment. In partnership with Texas Workforce Solutions Vocational Rehabilitation Services, Summer Earn & Learn was designed for students aged 16 to 22 with disabilities. The program provided essential skills and hands-on experience, creating pathways to future employment. Since its inception in 2017, Goodwill North Central Texas has successfully served more than 600 students, with 93 eager participants enrolled in the 2023 program alone.

The impact of the program was evident through its extensive network of more than 30 diverse worksites across Tarrant County. Community partners such as Walgreens, the cities of Keller, Fort Worth, Watauga, and Arlington, Ripley's Believe it or Not, Movie Tavern, Southwestern Baptist Theological Seminary, UTA Dining, Mr. Jim's Pizza and Baylor Scott and White, among others, opened their doors to host students. These collaborations provided a supportive and inclusive environment where students could thrive.

Eligibility for the program included students with an Individualized Education Plan (IEP) or a 504 Plan, ensuring that those who needed it most could benefit from this transformative experience. By focusing on this demographic, Summer Earn & Learn empowered youth with disabilities, helping them to overcome barriers and achieve their full potential. Through initiatives like Summer Earn & Learn, Goodwill North Central Texas continued to make a significant impact in the community, fostering growth, inclusion and success for the next generation of workers.



TRIBUTE TO OUR GRADUATES

Goodwill North Central Texas hosts quarterly graduations for participants from our various programs and courses. For many, this milestone marks their first graduation, a moment of immense pride and achievement. We are incredibly proud of each graduate and their dedication to personal and professional growth. These ceremonies celebrate their hard work and the bright futures ahead.



FACULTY AND STAFF

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Margaret March: Director of Administration, D.E.I. & Organizational Culture



*Changing lives
through the
power of work!*

*THANK YOU
GOODWILL!*

*Education, training
and job placement...
it's worth Celebrating!*

*Our business
works so people
can.*

See you next year!



www.GoodwillNorthCentralTexas.org